

Re: Subject Access Request 11/05/2025

From: Gengar <gengar@legalgengar.com>
To: Sophia Brooks <[REDACTED]@protonmail.com>
Subject: Re: Subject Access Request 11/05/2025
Date: Sunday, 11 May 2025 9:56 PM
Size: 23 KB

Dear Ms Brooks,

Thank you for your email.

I am afraid your offer of a code via Twitter/X messages or a video call would not be sufficient to verify your identity. As a general rule, most data subject access requests in the UK are subject to identity verification checks like this in order to avoid fraudsters illegally obtaining personal information. It is a very standard and accepted procedure prior to processing a data subject access request.

Since we are only communicating via insecure email, I have no idea whether or not the person sending these emails is the genuine Ms Brooks. For all I know, you could be an impersonator who's registered a ProtonMail email address and is simply trying to obtain information on Ms Brooks that you think I hold.

The statutory time limit remains paused until such time as you are able to verify your identity.

I understand you have the right to complain to the ICO and/or seek a court order against me. In the event that you seek a court order against me, I will take appropriate steps to have your application declared totally without merit and will seek costs against you.

Yours sincerely,
Gengar

On Sun, 11 May 2025, at 9:14 PM, Sophia Brooks wrote:

Dear Mr Heath,

I do not appreciate your responses being written by Artificial Intelligence.

Additionally, the information I am requesting has potentially been illegally obtained by you and you have allegedly accessed other people's credit reports.

I am not prepared to send highly sensitive documents that can be used to obtain further information from organisations like banks, general practitioners and local councils to you.

There are many other ways to satisfy your obligation to identify individuals. You are aware of my Twitter/X account '@SanrioKeys' and you are aware of what I look like as you've previously posted a picture of me.

I am more than happy to send you a code via Twitter/X messages or start a video call with yourself under the condition that you do not hide your face so that I can be confident I am dealing with the actual Matthew Heath.

Yours sincerely,
Sophia Brooks

On Sun, May 11, 2025 at 20:34, Gengar <gengar@legalgengar.com> wrote:

Dear Ms Brooks,

I am happy to confirm the arrangements in place for this.

The extent of your request is not clear, but I will interpret it as you requesting information I hold as a private individual (although I question the basis on which I am obliged to comply with this, as I am not operating as a business) as well as in my directorship of General Internet Technologies (a dormant company at the time of writing, which does not collect any personal information from anyone).

For the avoidance of doubt, I am not a sole trader operating a law firm and I don't hold any data on anyone in that capacity.

Data protection policy

All data is stored encrypted on disks inside locked racks in highly secure data centers operated by third-party service providers with appropriate technical and policy security measures of their own to ensure customer data is secure.

Access to data is tightly controlled and such access requires a variety of security measures including, but not limited to, multi-factor authentication. Such accesses are audited and reviewed regularly by myself. There are strong technical and policy measures in place to enforce this.

Data that is no longer needed is securely deleted. Please see the data minimization policy for more details.

Data minimization policy

Data isn't stored for longer than necessary. I operate a strict data minimization approach where possible. Unless required by law, data is securely deleted as soon as it's no longer required. Where data is required to be kept by law, it is held for the minimum time period necessary and access is restricted accordingly through a variety of technical and policy measures.

Should you wish to proceed with your request, please supply the necessary information set out in my previous email and I will continue to process the request. Once I am satisfied I am speaking to the genuine Ms Brooks, I will conduct a reasonable search for the data you have requested.

Yours sincerely,
Gengar

On Sun, 11 May 2025, at 7:36 PM, Sophia Brooks wrote:

Dear Mr Heath,

Thank you for requesting my identify documents. I will take that as confirmation that you accept you are a data controller within the meaning of the Data Protection Act 2018 and UK GDPR.

Prior to providing you with my identify documents, I do need you to confirm the arrangements you have in place for protecting my personal data and any identity documents I provide you. Further, I do require a copy of your data protection policy.

Please revert within the next 7 days.

Yours sincerely,
Sophia A. Brooks

On Sun, May 11, 2025 at 19:00, Gengar <gengar@legalgengar.com> wrote:

Dear Ms Brooks,

Thank you for your email concerning your data subject access request.

I do not recognise your email address and haven't been able to verify your identity. In order for me to continue processing your request, I need to be able to confirm your identity in line with the relevant Regulations.

Please provide a scanned copy of **one** document from **each** section, i.e. proof of identity **and** proof of address

Proof of identity (valid and in-date)

- Passport
- Driving licence photocard

Please provide a scanned copy of **one** of the items listed above. A photocopy is not acceptable proof for the purposes of identity verification.

Proof of address dated within the last three (3) months

- Bank statement
- Utility bill
- Benefits letter (DWP)
- Other official letter from the UK Government (e.g. HMRC, tax certificate, etc.)

Please provide a scanned copy of one of the items listed above. A photocopy is not acceptable proof for the purposes of identity verification.

This information will be used solely to verify your identity and will immediately be securely destroyed once that process is complete.

Once I have been able to verify your identity, I will be able to continue processing this request. Please be aware that the statutory time limit is stopped until I have been provided with proof of your identity and am satisfied that it is genuine, etc.

Yours sincerely,
Gengar

On Sun, 11 May 2025, at 3:32 PM, Sophia Brooks wrote:

Dear Mr Matthew James Heath,

I write in relation to a series of 'Discord messages' you sent to a 'Discord Account' on or about the 13th of December 2024.

These messages were downloaded and are accessible by me despite your attempts to delete messages at that time.

In those 'Discord Messages' you expressed that you had confidential information from Police affiliated sources.

I have perused your public Twitter/X account '@LegalGengar' formerly known as '@GengarQC' where you publicly state that you are a 'Lawyer' and 'Law Firm'. You have also put out a series of tweets over the past few years where you claim to both be in receipt of confidential information and assisting others in legal matters.

This means that you are likely operating as a Sole Trader if not as a director of your many companies. This also means that you are a data controller as defined by the Data Protection Act 2018 and the UK's implementation of Regulation 2016/679 or otherwise more simply known as GDPR.

In the circumstances, please accept this email as my formal Subject Access Request. I require you to confirm whether or not you are processing personal data about me. Further, I require copies of any and all data (whether electronic or "hard copy") you are processing about me. If you dispute that you are a data controller then I require you to explain why this is the position, given your public assertions to be a 'Lawyer' running a 'Law Firm'. Further, please confirm if you are registered with the Information Commissioner and, if appropriate, explain the basis of any exemption.

You should ensure that you provide your response to me by the 9th of June 2025. If you fail to comply with my request then I do have the option of applying to a court for an appropriate order.

There is no fee payable as the request is not 'manifestly unfounded or excessive'. It is your burden to prove that a request is unfounded or excessive.

There are also concerns about your processing of other individuals' data such as your refusal to issue data to another requester without paying a nominal fee. It may paint a pattern of attempting to defraud others by charging needless fees in a period of time where you are allegedly struggling with your finances.

If you need me to narrow my request or have any reasonable requests/questions please do not hesitate to reply.

Yours Sincerely,
Sophia A. Brooks